

Logistics Supply Solutions Quality Guarantee

At Logistics Supply Solutions, we stand behind the quality of our **Closeout Products**. Our Quality Guarantee ensures that you receive doors that meet our rigorous standards for performance and craftsmanship.

Details of Our Quality Guarantee:

• We guarantee that all doors will meet the quality specifications outlined at the time of purchase. If any door is found to be defective in materials or workmanship, or deviates from agreed specifications, we will adjust your invoice accordingly and you will not be charged.

How to Claim Your Quality Guarantee:

- Contact Us: Notify your dedicated account manager or our customer service team at info@logisticssupplysolutions.com within 14 days of receiving your order if you believe a door does not meet quality standards.
- 2. **Submit Evidence**: Provide your order details and submit photos or a detailed description of the defect. This will help us assess the claim effectively.
- 3. **Adjustment Process**: Once we have reviewed and approved your claim, we will take the defective doors off of the final invoice. In some cases, we may require additional information for verification.

Terms and Conditions:

- The Quality Guarantee is valid for 14 days from the date of delivery.
- This guarantee covers only defects in materials and workmanship or deviations from the agreed specifications at the time of sale.
- The guarantee does not cover normal wear and tear, damages caused by misuse, improper storage, or alterations made by third parties after purchase.

We are committed to providing high-quality **Closeout Products** and appreciate your trust in Logistics Supply Solutions.

Best regards,

Matt Tennyson - Owner Logistics Supply Solutions